

A close-up photograph of a person's hands in a light-colored business suit jacket. The left hand is pointing at a laptop screen, while the right hand rests on the keyboard. The background is blurred, showing a desk and other office equipment.

NEW UI DESIGN FOR CIVICRM

AGILIWAY GROUP, INC.



AGENDA

- Project Background and Challenges
- New UI – Components Overview
- New UI Evolution Chronology
- Short Technical Info
- Graphical Calendar
- Custom CiviCRM Modules with new UI



INTRODUCTION

CiviCRM implementation project for big country-wide political party which includes:

- **Thousands** of members, associates, and supporters
- **Hundreds of branches** in all regions of the country
- **Dozens of active projects**
- **Hundreds of events** monthly
- **30K-50K+ emails** sent per day
- **3K** users in **all parts of the country**, more than **500** of them are very active
- From advanced users to people with **basic computer skills**

USER INTERFACE CHALLENGES

- Default UI is **too complicated** for most users
- Request to **promote** the party brand (colors, logo, style, etc.)
- Need to fit **wide variety** of devices
- Support people **“in field”**



NEW INTERFACE

CiviCRM Sandbox on Drupal

Home > CiviCRM > Search Results > View Contact

Arlyne Adams

[Actions](#) [Edit](#) [Delete Contact](#)

[Summary](#) [Contributions 0](#) [Pledges 0](#) [Memberships 0](#) [Events 0](#) [Activities 150](#) [Cases 0](#) [Grants 0](#) [Relations](#)

[Codes Redeemed 0](#) [Change Log 1](#)

Employer		Tags	
Job Title		Contact Type	Individual
Nickname		Contact ID	109
Source	Sample Data	External ID	
Home Email	arlyneadams19@testing.co.in	Home Phone	(691) 788-1
Home Email	arlyneadams@mymail.co.in	Home Mobile	(479) 677-1
Website		IM	
Home Address	Address belongs to Adams family 604C Northpoint Ln SE Paint Rock, TX 76866 United States		
Privacy	DO NOT PHONE DO NOT EMAIL	Gender	Female
Preferred Method(s)		Date of Birth	November : Age 31 years
Preferred Language	English (United States)		
Email Format	Both		
Communication Style	Formal		
Email Greeting	Dear Arlyne		
Postal Greeting	Dear Arlyne		
Addressee	Arlyne I Adams		

John Smith

Position Head of the department
Organization name Association of Community Organizations for Reform Now

Position Member of public organization
Organization name Central Bureau of Statistics

[f](#) [t](#) [in](#) [v](#)

[Phone](#) [Email](#)

- NEWS
- PERSONAL INFO
- CASES 12
- EVENTS 5
- ACTIVITIES 3
- CONTRIBUTIONS
- MEMBERSHIPS
- CALENDAR
- DOCUMENTS
- NOTES
- RELATIONSHIPS
- TAGS
- GROUPS

- #### POLITICAL DEPARTMENT
- Emma White
Head of department
 - Noah Miller
Member of the Executive Committee
 - John Smith
Member of the Executive Committee

[Edit](#) [Delete](#)

Public Information

First Name	John
Surname	Smith
Sex	Male
Email	John_Smith@gmail.com
Phone number	61363000043
Website	https://facebook/id209374
Website Type	facebook.com

Personal Information

Date of Birth	17.11.1982
ID	A123456
Passport No	C00001549
Issued On	17 May 2008
Expires On	17 May 2018

Address

Street	Rocky Way 402
City	Bedrock
State	Arizona
Zip	239000
Country	United States
Main address	

Standard UI vs. New UI



John Smith



Position	Head of the department
Organization name	Association of Community Organizations for Reform Now
Position	Member of public organization
Organization name	Central Bureau of Statistics



NEWS

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12

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ACTIVITIES

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POLITICAL DEPARTMENT



Emma White
Head of department



Noah Miller
Member of the Executive
Committee



William Devis
Chairman of the
Executive Committee



Public Information

First Name	John
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NEW DESIGN – HOME MENU

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- GROUPS

The screenshot shows a CRM home menu for a user named John Smith. The interface includes a search bar, notification icons for email (5), WhatsApp (7), and documents (7), and a user profile section. The profile section displays the user's name, position, and organization name for two different roles. The main navigation menu is visible on the left side of the screenshot.

CRM

CONTACTS | CONTRIBUTIONS | EVENTS | MAILINGS | CAMPAIGNS | CASES | REPORTS | ADMINISTER

John Smith

Position: Head of the department
Organization name: Association of Community Organizations for Reform Now

Position: Member of public organization
Organization name: Central Bureau of Statistics

- **Home Menu** - my events, my emails, my documents, etc.
- **Icons** that make it easier to visualize menu items
- **Notifications** about new (not reviewed) cases, emails, events

NEW DESIGN – MAIN MENU

CRM

CONTACTS | CONTRIBUTIONS | EVENTS | MAILINGS | CAMPAIGNS | CALENDAR | REPORTS

John Smith

Home page
User guide
Change password
Exit

John Smith

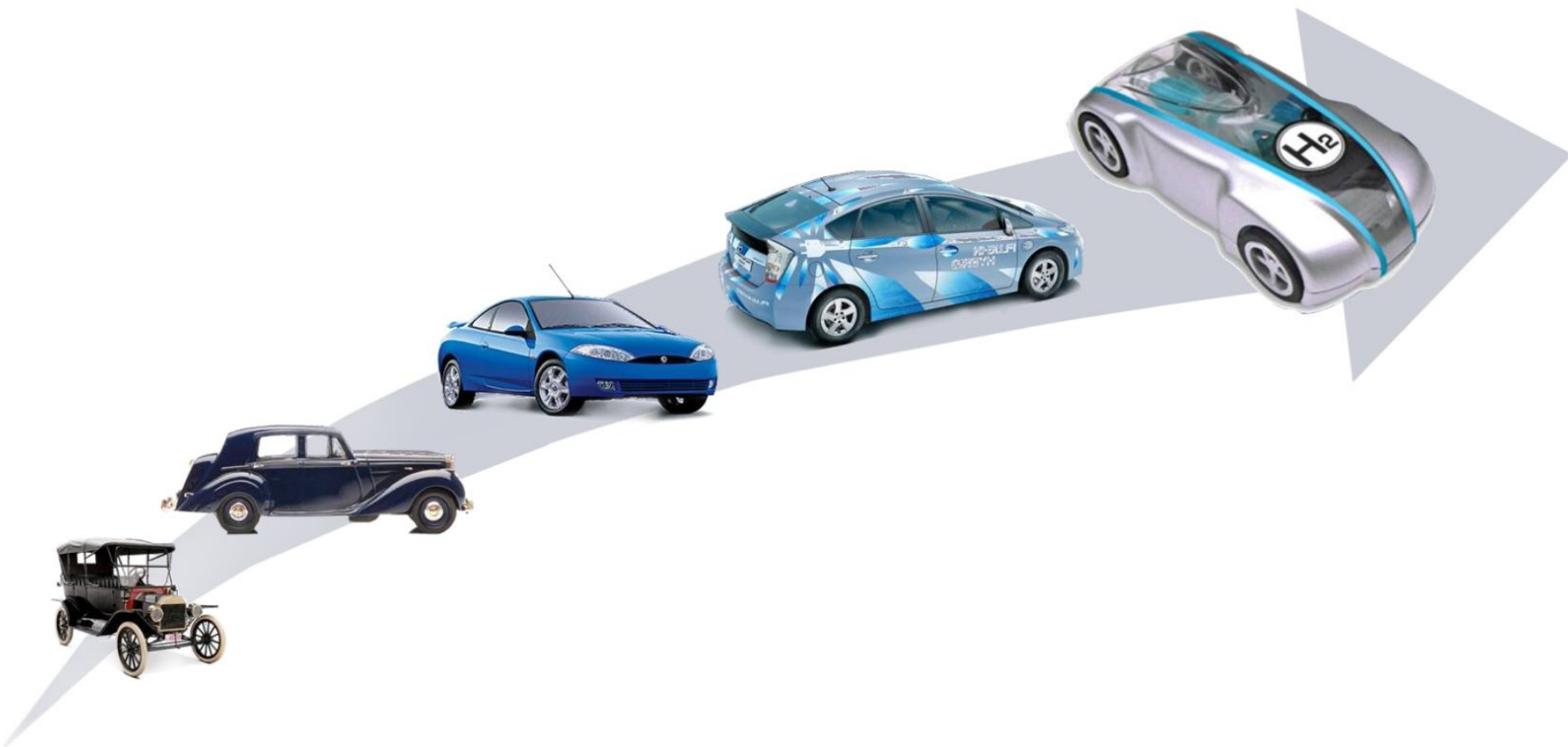
Position: Head of the department
Organization name: Association of Community Organizations for Reform Now

Position: Member of public organization
Organization name: Central Bureau of Statistics

f t in y

- **Top Menu** links to User **personal stuff**: Email, Facebook, Document Storage and Home Page
- **User Profile** – new UX & Visual Design with information about the contact job position and links to user contacts (sites, phone, emails, etc.)

NEW DESIGN- EVOLUTION



CiviCRM Sandbox on Drupal

My account Log out

Home > CiviCRM > Search Results > View Contact

Arlyne Adams

Actions Edit Delete Contact

Previous Next

Summary Contributions 0 Pledges 0 Memberships 0 Events 0 **Activities 150** Cases 0 Grants 0 **Relationships 4** Groups 0 Notes 0 Tags 0
 Codes Redeemed 0 [Change Log 1](#)

Employer	
Job Title	
Nickname	
Source	Sample Data
Home Email	arlyneadams19@testing.co.in
Home Email	arlyneadams@mymail.co.in
Website	
Home Address	Address belongs to Adams family 604C Northpoint Ln SE Paint Rock, TX 76866 United States
Privacy	DO NOT PHONE DO NOT EMAIL
Preferred Method(s)	
Preferred Language	English (United States)
Email Format	Both
Communication Style	Formal
Email Greeting	Dear Arlyne
Postal Greeting	Dear Arlyne
Addressee	Arlyne I Adams

Tags	
Contact Type	Individual
Contact ID	109
External ID	



Home Phone	(691) 788-8052
Home Mobile	(479) 677-9071
IM	

Gender	Female
Date of Birth	November 14th, 1986
Age	31 years

Add address

1





John Smith



Position Head of the department
Organization name Association of Community Organizations for Reform Now

Position Member of public organization
Organization name Central Bureau of Statistics



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POLITICAL DEPARTMENT



Emma White
Head of department



Noah Miller
Member of the Executive
Committee



William Devis
Chairman of the
Executive Committee



Olivia Oskar
Manager of affairs

[Edit](#) [Delete](#)

Public Information

First Name	John
Surname	Smith
Sex	Male
Email	John_Smith@gmail.com
Phone number	6136300043
Website	https://facebook/id209374
Website Type	facebook.com

Personal Information

Date of Birth	17.11.1982
ID	A123456
Passport No	C00001549
Issued On	17 May 2008
Expires On	17 May 2018

Address

Street	Rocky Way 402
City	Bedrock
State	Arizona
Zip	239000
Country	United States
Main address	

Other

1



2



CRM CONTACTS CONTRIBUTIONS EVENTS MAILINGS CAMPAIGNS CASES REPORTS ADMINISTER

John Smith f t in y

Position: Head of the department
 Organization name: Association of Community Organizations for Reform Now

Position: Member of public organization
 Organization name: Central Bureau of Statistics

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Manager of affairs

Edit Delete

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Zip	239000
Country	United States

Main address

Other

2



3



CRM

Search here...

Contacts Contributions Events Mailings Campaigns Cases Reports Administer

John Smith
Head of department

News
Personal Info
Cases 7
Emails 1
Events 7
Activities
Contributions
Memberships
Calendar
Documents
Notes
Relationships
Tags
Groups

Political department
Jean Gilbert
Hattie Massey

John Smith
Position: Head of department
Organization: Association of Community Organizations for Reform Now
Position: Member of the public organization
Organization: Central Bureau of Statistics

PUBLIC INFORMATION

First Name	John
Surname	Smith
Sex	Male
Email	John_Smith@gmail.com
Phone Name	4085457688
Website	http://facebook/id456745
Website Type	facebook.com

PERSONAL INFORMATION

Date of Birth	10.11.1983
ID	A23456
Passport No	C00001543
Issued On	08.07.08
Expires On	08.07.18

OTHER

ADDRESS

Street	Rocky Way 402
City	Bedrock
State	Arizona
Zip	237800
Country	United States
Main address	

3




4



TREBLE 3:33 PM 100%

< John Smith



John Smith
Head of Department
Association of Community Organizations
for Reform Now

See All ▾

Edit account

Name	John Smith
Sex	Male
Phone Name	4085457688
Email	John_Smith@gmail.com
Website	http://facebook/id456745
Website Type	facebook.com

Notifications 3 Calendar Contacts More



5



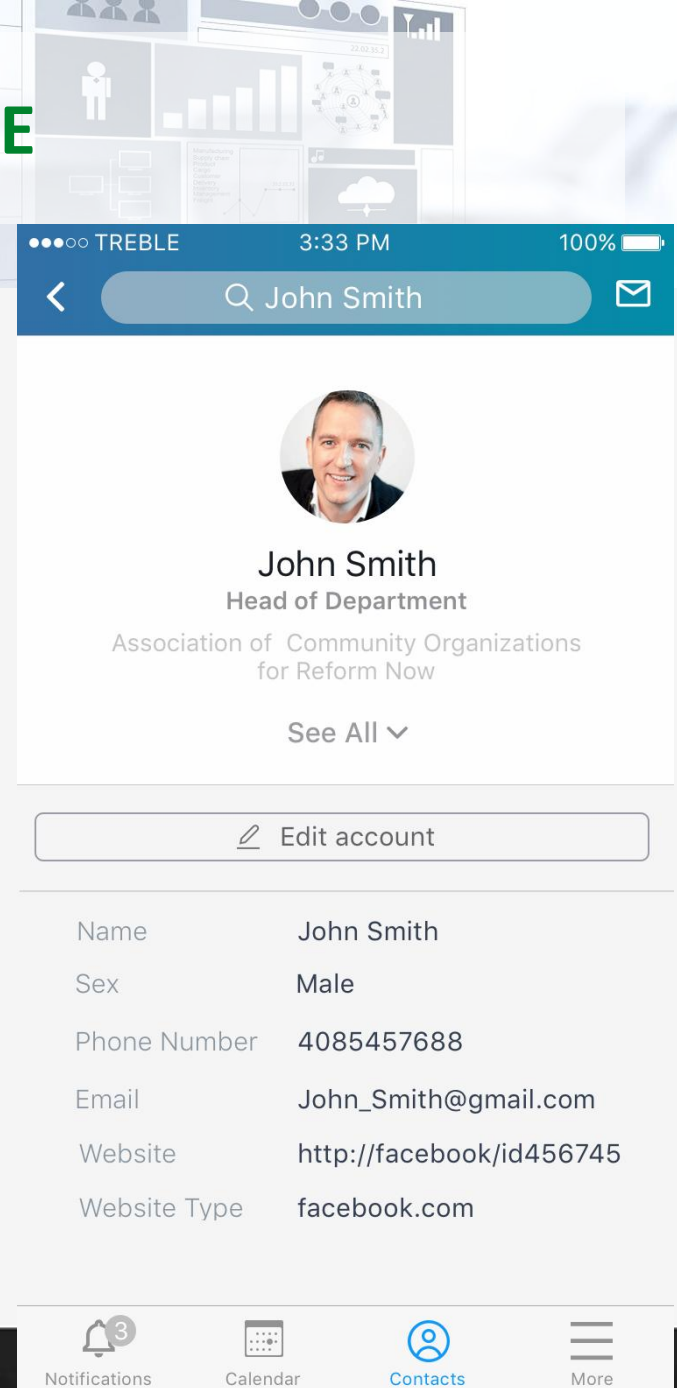
CIVICRM MOBILE

Min supported capabilities:

- Contact **search**
- **Quick access** to a contact profile
- Possibility to **add** new contact
- Permanent access to the **calendar** and **email**
- Events/activities **reminder**

Highly demanded by **70%+** of users

Development starts in Feb; beta in May



CIVICRM MOBILE

TREBLE 3:33 PM 100%

Calendar app interface showing a monthly view for October. The date October 13 is highlighted. Below the calendar, there are sections for 'Today · Thu Oct 13' and 'Tomorrow · Fri Oct 14', both indicating 'Nothing Scheduled Yet'. The bottom navigation bar includes icons for Notifications (3), Calendar, Contacts, and More.

S	M	T	W	T	F	S
25	26	27	28	29	30	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Today · Thu Oct 13

Nothing Scheduled Yet
Tap to find events for this day

Tomorrow · Fri Oct 14

Nothing Scheduled Yet
Tap to find events for this day

Sat Oct 15

Notifications 3 Calendar Contacts More

TREBLE 3:33 PM 100%

Activity feed interface showing a list of updates. The bottom navigation bar includes icons for Notifications (3), Calendar, Contacts, and More.

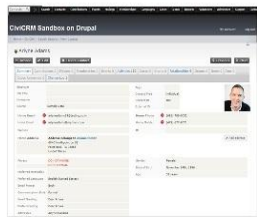
- Crystal Lucas** updated recurring contribution billing details
2:34 PM Activity
- Olvia Black** Created task for sending invitations to interview candidates
2:34 PM Event
- Jim Rottery** invited you to the meeting of heads of the departments of internal self-governmen
2:34 PM Case

Earlier

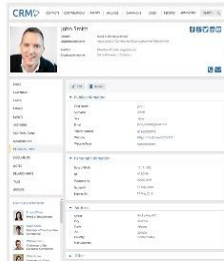
- Crystal Lucas** Update recurring contribution billing details
2:34 PM Activity
- Olvia Black** Created task for

Notifications 3 Calendar Contacts More

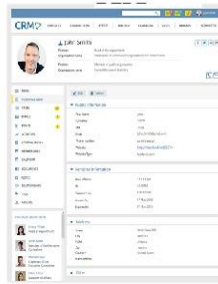
NEW DESIGN- EVOLUTION



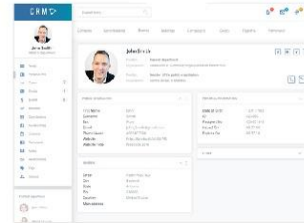
**CiviCRM
Demo Design**



**CiviCRM
V1 Design**



**CiviCRM
V2 Design**



**CiviCRM Design
Mobile Responsive**



**CiviCRM App
Android & IOS**

Implemented

Starting in Feb



TECHNICAL SIDE

First version:

- Updated CSS
- Used bootstrap
- Replaced CiviCRM template files
- Standard CiviCRM UI is not available

Current version:

- Implemented as an extension
- Material UI is used instead of bootstrap
- CiviCRM shows new UI if template exists in extension
- It is possible to switch to old UI by disabling the extension

GRAPHICAL CALENDAR

- Viewing info on **different types** of activities (Cases, Events, Activities).
- Setup different **time periods** - month, week, day
- Quickly **previewing** the event info in one click
- Adding **new activity** directly from the Calendar
- **Filtering** visualized data by types

The screenshot shows the CivicRM Graphical Calendar interface for December 2017. The interface includes a header with a '+ Add' button (callout 3), filter checkboxes for 'Cases', 'Events', and 'Activities' (callout 4), and a view selector for 'Month', 'Week', and 'Day' (callout 1). The calendar grid shows dates from 27 to 31. A red box (callout 2) highlights the event 'Opening of the...' on Friday, December 23rd, and 'Agitation' on Saturday, December 24th. Other events are visible as horizontal bars: 'Meeting with voters' (green, Dec 25-29), 'Greeting with a new year' (blue, Dec 27-28), 'Submit reports' (blue, Dec 27-28), and 'Agitation +3 more...' (orange, Dec 27-28).

<https://civCRM.org/extensions/civicalendar>

GRAPHICAL CALENDAR

Recent Items

-  [Mr. Andrew Adams III](#)
-  [Ivey Bachman](#)
-  [Ivey Bachman \(Benefits..](#)
-  [Petya Petya \(Child of M..](#)
-  [Mr. Andrew Adams III \(C..](#)
-  [Petya Petya](#)
-  [Allan Deforest II \(Bene..](#)
-  [Allan Deforest II](#)
-  [Petya Petya \(Child of C..](#)
-  [Carylon Cruz](#)
-  [Petya Petya \(Child of A..](#)
-  [admin@example.com](#)

My Contact Dashboard

Navigation

- ▶ Add content
- CiviCRM

Mr. Andrew Adams III

[Summary](#)
[Event Calendar](#)
[Contributions 2](#)
[Pledges 0](#)
[Memberships 1](#)
[Events 3](#)
[Activities 162](#)

[Cases 0](#)
[Grants 0](#)
[Relationships 2](#)
[Groups 1](#)
[Notes 0](#)
[Tags 0](#)
[Change Log 2](#)

Cases
 Events
 Activities

October 2017

Mon	Tue	Wed	Thu	Fri	Sat	Sun
	25	26	27	28	29	30 1
	2	3	4	5	6	7 8
	9	10	11	12 kkkk	13	14 15
	16	17	18	19	20	21 22 case 1 case 1 case 1 case 1 case 1
case 2	23 Loool	24 llll	25	26	27 fgdfg	28 29 fgdfg fgdfg fgdfg fgdfg fgdfg fgdfg fgdfg



John Smith



Position: Head of the department
Organization name: Association of Community Organizations for Reform Now

Position: Member of public organization
Organization name: Central Bureau of Statistics



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GROUPS

POLITICAL DEPARTMENT



Emma White
Head of department

Noah Miller

+ Add ▾

Cases Events Activities

◀ ▶ Today

December 2017

Month Week Day

Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	29	30	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23 Opening of the...	24 Agitation
25	26	27	28 Meeting with voters	29	30	31
			Greeting with a new year Submit reports			
			Agitation +3 more...			

Recent Items

 admin@dev.agiliway.com


My Contact Dashboard

Navigation

- ▶ Add content
- CiviCRM

CiviCRM Home

 Configure Your Dashboard


 Refresh Dashboard Data

CiviCRM News

[Blog 10](#)
[Make-It-Happen 2](#)
[Member Benefits 14](#)
[Events 4](#)
[Webinars 25](#)

- ▶ **Contributing to CiviCRM...**
- ▶ **CiviHR - looking back at ...**
- ▶ **On-line Training: Back t...**
- ▶ **A Core Team Christmas ...**
- ▶ **4.6.34 Released and LTS ...**
- ▶ **First CiviCRM Scotland ...**
- ▶ **CiviCRM v. 4.7.28 releas...**
- ▶ **View sessions from Civi...**
- ▶ **Melbourne CiviCRM Me...**
- ▶ **Mosaico Extension v2.0-...**

Calendar

 Add

Cases
 Events
 Activities

January 2018

Mon	Tue	Wed	Thu	Fri	Sat	Sun
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
		10a Tes				
22	23	24	25	26	27	28
29	30	31	1	2	3	4

GRAPHICAL CALENDAR

Calendar dashlet – will be released this week

Graphical Calendar v2:

- Mapping several calendars
- Quick details preview in a pop-up window
- Design change

Calendar

+ Add

Cases Events Activities

< > today January 2018 month week day

Mon	Tue	Wed	Thu	Fri	Sat	Sun	
1	2	3	4	5	6	7	▲
8	9	10	11	12	13	14	
15	16	17	18	19	20	21	
		10a Tes					
22	23	24	25	26	27	28	
29	30	31	1	2	3	4	▼

NEW CALENDAR DESIGN

CRM

Search here...



John Smith ▾
Head of department

Contacts Contributions Events Mailings Campaigns Cases Reports Administer

February 2018

Day Week **Month** Year

< Today >

Sun	Mon	Tue	Wed	Thu	Fri	Sat	< January 2018 >
28	29 Budgeting	30	31 MeetUp	1	2	3 Marketing Conf.	Sat 1 Mon 2 Tue 3 Wed 4 Thu 5 Fri 6 Sat 7
4	5	6	7	8	9 Meeting with.. Finance +2 more	10 Ecological Conf.	8 9 10 11 12 13 14
11	12 Talking sessi.. MeetUp +2 more	13	14	15 Management	16	17	15 16 17 18 19 20 21
18	19	20	21	22	23	24	22 23 24 25 26 27 28
25	26	27 Master Class	28 Legal advice	1	2	3 Audience	29 30 1 2 3 4 5

Add + ▾

- Cases
- Events
- Activities

- NEW** News
- Personal Info
- Cases **7**
- Emails **1**
- Events **7**
- Activities
- Contributions
- Memberships
- Calendar
- Documents
- Notes
- Relationships
- Tags
- Groups

Political department

KPI



KPI Questionnaire

Record Name *

Organization *

Interviewee *

Document link *

Reported period *

- Office
- Team
- Social activities
- Budget**
- Media
- Parliamentary activities

Payment of mandatory membership fees per month: 80-100% 50-80% Less than 50%

Paying voluntary membership fees per month on account of the Party: More than 50,000 More than 20,000 More than 5000 Less than 5000

Number of funding sources: Over 5 From 3 to 5 Less than 3

[Save and finish](#) [Submit](#)

ERP INTEGRATION



ERP INTEGRATION - INVENTORY



Inventory

John Smith

CRM
CONTACTS
CONTRIBUTIONS
EVENTS
MAILINGS
CAMPAIGNS
CASES
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Association of Community Organizations for Reform Now

f
🐦
in
📺

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INVENTORY

BUDGET

Show 25 Items

Type	Product name	Measurement unit	Asset identification	Asset sum	Asset count
Non-current tangible assets of low cost	Notebooks	Item	---	90	30
Non-current tangible assets of low cost	Paper	Item	---	390	5
Non-current tangible assets of low cost	Pencils	Item	---	50	5
Non-current tangible assets of low cost	Pens	Item	---	100	25
Low Value Assets	Folders	Item	---	390	15
Low Value Assets	Cartridge	Item	---	100	2
Non-current tangible assets of low cost	Glue	Item	---	90	5
Commodities and materials	Table	Item	13940, 21333, 20873	400	2
Commodities and materials	Chairs	Item	23900, 21833, 21873, 23300, 20833, 20873	900	6
Commodities and materials	Tents	Item	20033	950	1
Low Value Assets	Flags	Item	---	200	2
Capital assets	PC	Item	13900, 22333, 21113, 23300, 20833, 20873	32002	6

Showing 1 to 12 of 12 entries

ERP INTEGRATION - CONTRIBUTION



Contribution Tracking

5
 7
 7
 John Smith

CRM

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[CONTRIBUTIONS](#)
[EVENTS](#)
[MAILINGS](#)
[CAMPAIGNS](#)
[CASES](#)
[REPORTS](#)
[ADMINISTER](#)

John Smith

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- NEW NEWS
- PERSONAL INFO
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- GROUPS

+ Add contribution

Type of contribution	Total membership fees for membership term	Total payment	Debt	Date of creating a payment obligation	The amount of the next payment	Status	
Member Dues	1200	1000	200	12-17-2017	50	In progress	
Amount of the monthly installment	Date of charge	Received	Date of payment	Debt	Last reminder date	The number of reminders sent	Status
50	01-01-2017	100	01-12-2017	0	01-12-2017	3	In progress
50	02-01-2017		03-10-2017	0	03-10-2017	3	In progress
50	03-01-2017	200	04-10-2017	0	04-10-2017	3	In progress
50	04-01-2017		05-10-2017	50	05-10-2017	3	In progress
50	01-01-2017	100	01-12-2017	0	01-12-2017	3	In progress
50	02-01-2017		03-10-2017	0	03-10-2017	3	In progress
50	03-01-2017	200	04-10-2017	0	04-10-2017	3	In progress
50	04-01-2017		05-10-2017	50	05-10-2017	3	In progress
50	01-01-2017	100	01-12-2017	0	01-12-2017	3	In progress
50	02-01-2017		03-10-2017	0	03-10-2017	3	In progress

ERP INTEGRATION - BUDGET



Budget, Planning,
Expenses, Balance

John Smith

CRM
CONTACTS
CONTRIBUTIONS
EVENTS
MAILINGS
CAMPAIGNS
CASES
REPORTS
ADMINISTER

Association of Community Organizations for Reform Now

- + NEWS
- + PERSONAL INFO
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- + RELATIONSHIPS
- + TAGS
- + GROUPS
- + INVENTORY
- + BUDGET
- + KPI

+ New transfer

Period I quarter 2018

Balance of unused funds from the previous quarter, USD 363

The amount of budget accrued in the current quarter, USD 1430310

Quarterly KPI 39

Distributed budget amount according to KPI,% 72

Budget totals, taking into account KPI, USD 1029000

Total amount for planning, USD 1029363

	Budget submitted to the amount of, USD	Income from another organization, USD	Written - off from the the organization, USD
Allocated funds	1029363		
Current expenses	129373		
Compensation fund for employees (excluding employees responsible for the media area): wages and taxes	<input type="text"/>	867465	
Rent of premises	75465		
Utilities	<input type="text"/>	4465	4465
Stationery	<input type="text"/>		7465
Furniture	0		
Household goods	7465	7465	7465
Services (telephone and mobile communication, Internet, etc.)	<input type="text"/>		

MEMBERSHIPS

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INVENTORY

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KPI

POLITICAL DEPARTMENT



Emma White
Head of department



Noah Miller
Member of the
Executive Committee



William Devis
Chairman of the
Executive Committee



Olivia Oskar
Manager of affairs



Budget, Planning
Expenses, Balance

	Budget submitted to the amount of, USD	Income from another organization, USD	Written - off from the the organization, USD
Allocated funds	1029363		
Current expenses	129373		
Compensation fund for employees (excluding employees responsible for the media area): wages and taxes	<input type="text"/>	867465	
Rent of premises	75465		
Utilities	<input type="text"/>	4465	4465
Stationery	<input type="text"/>		7465
Furniture	0		
Household goods	7465	7465	7465
Services (telephone and mobile communication, Internet, etc.)	<input type="text"/>		
Business trips, transport expenses (for employees)	46443	46443	46443
Expenses for development	899990		
Labor compensation fund for employees responsible for media: wages and taxes	867465		867465
Conduct the representation of the Party	<input type="text"/>		75465
• TV channels	<input type="text"/>	4465	
• Radio	0	7465	7465
• Printed media	7465		
• Electronic media	7065	7065	7355
• Social networking	<input type="text"/>		3060
• Outdoor advertising	<input type="text"/>		9065
Printing (printing brochures, flyers, posters, etc.)	4465	4465	
Branded products	9065		
Employee training and other activities (payment for trainers, participation in seminars, meetings), running events	<input type="text"/>		4465
Rent of conference halls	<input type="text"/>	7065	7065
Payment for services (social studies, information services, consulting)	4465	4465	

Save Save and send Approve Cancel

ERP INTEGRATION COSTS & PAYMENTS



Contract
Payments



Costs

SEARCH []

5 7 7 John Smith

CONTACTS CONTRIBUTIONS EVENTS MAILINGS CAMPAIGNS CASES REPORTS ADMINISTER

Create a tranfer

Payee name *	Parti Liberal du Quebec in Bedford
Payee's cost category *	Outdoor advertising
Recipient name	Parti Liberal du Quebec in Bromont
Recipient's cost category *	Payment for employee training and other activities
Amount, USD *	2000
Transfer date *	09-06-2017

Save Cancel

EMAIL CLIENT

- Users have own mail-box integrated with CRM according to client e-mail standards.

The screenshot displays the CRM interface with an integrated email client. The top navigation bar includes sections for CONTACTS, CONTRIBUTIONS, EVENTS, MAILINGS, CAMPAIGNS, CASES, REPORTS, and ADMINISTER. The user profile for John Smith is visible, showing his position as Head of the department at the Association of Community Organizations for Reform Now, and another position as Member of public organization at the Central Bureau of Statistics.

The email client interface shows a list of emails with columns for Subject, From, Date, and Size. The selected email is from Helen Dorn, dated 2017-04-03 16:50, with a size of 43 KB. The email content is as follows:

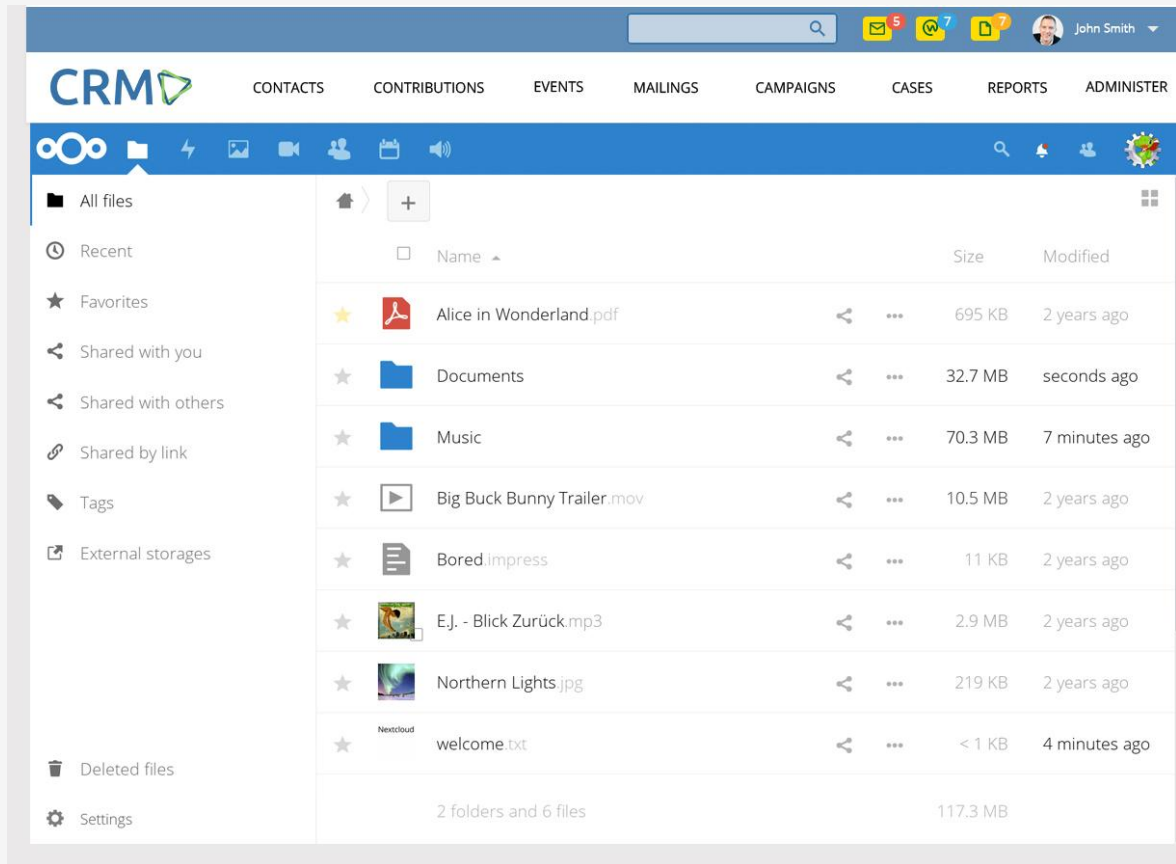
Hi John Smith,
Your credit balance has been changed. Here is the detail transaction:
Amount: +\$586.50
Fee: -50.00
Net Amount: -\$586.50
Balance: \$50,760.75
Detail: Payment from order #100000509, invoice #100000292
Time: Aug 08, 2017 06:57:21 AM

If you have any questions about your account or any other matter, please feel free to contact us at support@lviv.com or by creating a ticket through [Help Center](#)

NEXT CLOUD INTEGRATION

Users have possibility for:

- own repository for documents with version history
- share needed information (documents, videos, etc.) with colleagues and outside CRM
- create repository with shared or internal information for organizations





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THANK YOU!