

	Session		
09:15 – 09:45	<b>Arrival, Refreshments and Networking</b> Innovate		
09:45 – 10:00	<b>Welcome to CiviCamp Birmingham</b> Heather Oliver, Red Hot Irons Innovate		
10:00 – 10:45	<b>Talk to CiviCRM</b> Michael McAndrew, Third Sector Design  We'll demo a new CiviCRM extension - Dialogflow - that allows you to build natural conversational experiences with CiviCRM. Your users can do things like sign up for newsletters, schedule appointments, register for events, and ask questions, via services like WhatsApp, Facebook, Skype, SMS, webchat and so on.  As well as demoing the extension, we'll look into how we approached the project, and give some pointers on how and when to do custom development, and how and when to avoid it! Innovate		
Room	Innovate	Achieve	Develop
10:45 – 11:30	<b>Custom Searches/reports with the data processor</b> Jaap Jansma, CiviCoop	<b>Introduction to CiviCRM</b> Rose Lanigan, Ruza Solutions	<b>The Nutrition Society CiviCRM Journey</b> Alison Barham, Nutrition Society Oliver Gibson, Northbridge Digital
Room	Innovate	Achieve	Develop
11:30 – 12:15	<b>CiviCase: Unlocking CiviCRMs workflow management module</b> Jamie Novick, compucorp	<b>An Introduction to Data Modelling</b> Rebecca Tregenna, Third Sector Design	<b>CiviCRM and The Civi Community</b> Craig Almond, GMCVO Databases
12:15 – 13:00	<b>Lunch and Networking</b> Innovate		
13:00 – 13:30	<b>Lightning Talks</b> A series of short presentations (3-5 minutes) on any topic related to CiviCRM. An opportunity to see what's coming soon! Innovate		
Room	Innovate	Achieve	Develop
13:30 – 14:15	<b>How to write documentation for CiviCRM</b> Mikey O'Toole	<b>Communications in CiviCRM</b> Andy Clark	<b>Integrating with your CMS</b> Rose Lanigan, Ruza Solutions Nic Wistreich, Visualist
14:15 – 15:00	<b>CiviCRM Reports and Extensions</b> William Mortada, Technology for Social Purpose	<b>Case Study: Building a flexible directory in Drupal and CiviCRM</b> Dave Moreton, Circle Interactive	<b>Case study: Experiencing CiviCRM as a new user and developer</b> Jade Gaunt, GMCVO Databases
15:00 – 15:30	<b>Refreshments and Networking</b> Innovate		
15:30 – 16:15	<b>Ask an Expert</b> Innovate		
16:15 – 16:30	<b>Close</b> Innovate		

**10:45 - 11:30****Custom Searches / Reports with the Data Processor, Jaap Jansma (Innovate)**

The data processor extension could be used to create your own searches and reports. It does not require any programming skills. In this session Jaap is going to show how you could create a custom search such as I want to list all persons who have a subscription to our magazine and list their household address. Then I want to export this list to CSV so the printer can print the magazine and send them by postal mail. Or I want to list all people who are not in the group Newsletter Subscribers. All those kind of searches could be created with the data processor extension. In this session I will also show you how you could combine this with the search action designer extension to create custom follow up actions after a search. Why is this useful? This makes CiviCRM more flexible but also easier to use in your own context. E.g. you could create a menu called Secretary and put in that menu a list of people who should receive the magazine, a list of people who are late paying their membership fee etc... *This session is aimed at people who configure CiviCRM, if you are the person who creates custom fields or reports then this session is for you.*

**CiviCRM Introduction, Rose Lanigan (Achieve)**

A session for those who are completely new to CiviCRM and want to understand what it can do, including an overview of what it means to use open source software.

**The Nutrition Society CiviCRM Journey, Alison Barham & Oliver Gibson (Develop)**

Alison Barham, the society's membership manager, will talk you through the highs and lows of the Nutrition Societies journey. We will also be looking at how the system benefits the society and its members.

**11:30 - 12:15****CiviCase: Unlocking CiviCRMs workflow management module, Jamie Novick (Innovate)**

In this session we will be looking at the CiviCRM Case Module.

**An introduction to data-modelling, Rebecca Tregenna (Achieve)**

An overview of creating custom fields allowing you to collect information beyond the CiviCRM default for contacts, activities, contributions, etc. and how to utilise fields across system components including the use of 'Profiles'.

**CiviCRM and The Civi Community, Craig Almond (Develop)**

A look at who does what to make CiviCRM work, including who are the core team, what is the "Community" and ways to get involved.

**13:30 - 14:15****How to write documentation for CiviCRM, Mikey O'Toole (Innovate)**

In this session you'll learn about how CiviCRM's documentation systems fit together, how to contribute to documentation efforts and have a chance to find out what improvements we're planning to the CiviCRM documentation system(s) in 2020.

**Communications in CiviCRM, Andy Clark (Achieve)**

Emailing and texting (SMS) for both beginner and intermediate users and implementors. We'll talk about what facilities exist for sending emails and texts and how to make sure that your emails actually reach your contacts. We'll cover the different ways of sending emails and texts and how to handle replies, including: how to send emails, including quick and bulk emails, message templates & tokens, handling bounces and replies, sending texts, quick and bulk, scheduled reminders, mailing reports and other things to think about.

**Integrating with your CMS Rose Lanigan & Nic Wistreich (Develop)**

CiviCRM always comes with a platform CMS, typically Drupal, WordPress, or even Joomla orBackdrop. This session will look at the ways you can leverage the tools available on the CMS that integrate with CiviCRM to extend its functionality, e.g. Views and Webforms on Drupal, Events listing and Caldera Forms Integration on WordPress, and Membership permissions on Joomla.

**14:15 - 15:00****CiviCRM Reports and Extensions, William Mortada (Innovate)**

There are many ways that you can get data out of CiviCRM. We will start with the standard reporting tools such as Search and Reports. We will then look at extensions that give you more options. This workshop is aimed at beginners and regular users of CiviCRM. No prior experience is assumed.

**Case Study: Building a flexible directory in Drupal and CiviCRM, Dave Moreton (Achieve)**

A case study of how CiviCRM was used to link local voluntary, community and social enterprises with NHS providers, and Portsmouth Council's in-house services. Hive Portsmouth joins the dots. One of the key features is hooking up Drupal's powerful Taxonomy to CiviCRM's custom fields which makes the search interface very flexible.

**Case Study: Experiencing CiviCRM as a new user and developer, Jade Gaunt (Develop)**

An insight into experiencing CiviCRM for the first as both a user and developer, what barriers have been overcome, and getting involved with the community.